



The Direct Debit Guarantee

This Guarantee is offered by all Banks and Building Societies that take part in the Direct Debit Scheme. The efficiency and security of the Scheme is monitored and protected by your own Bank or Building Society.

If the amounts to be paid or the payment dates change, Family Christmas Savings Club Ltd will notify you 10 working days in advance of your account being debited or as otherwise agreed.

If an error is made by Family Christmas Savings Club Ltd or your Bank or Building Society, you are guaranteed a full and immediate refund from your branch of the amount paid.

You can cancel a Direct Debit at any time by writing to your Bank or Building Society. Please also send a copy of your letter to Family Christmas Savings Club Ltd.

Please tear off and keep this guarantee in a safe place.

FAMILY

Instruction to your Bank or Building Society to pay Direct Debits



PLEASE FILL IN THE WHOLE FORM AND SEND IT TO: Family, FREEPOST RRYK-BACB-HSSA Valley Road, Birkenhead CH41 7ED

ORIGINATORS IDENTIFICATION NUMBER

9 0 7 6 1 2

Name and full postal address of your bank

TO: THE MANAGER

BANK/BUILDING SOCIETY

ADDRESS

POSTCODE

Name(s) of account holder(s)

Bank or Building Society account number

(Banks and Building Societies may not accept Direct Debit Instructions from some types of account)

Branch sort code (FROM THE TOP RIGHT HAND CORNER OF YOUR CHEQUE)

Banks and Building Societies may not accept Direct Debit Instructions from some types of account

Reference (ENTER YOUR FAMILY ACCOUNT NUMBER FOUND AT THE TOP OF THE ENCLOSED LETTER)

Instruction to your Bank or Building Society.

Please pay Family Christmas Savings Club Ltd Direct Debits from the account detailed in this Instruction subject to the safeguards assured by The Direct Debit Guarantee.

I understand that this instruction may remain with Family Christmas Savings Club Ltd and if so, details will be passed electronically to my Bank/Building Society.

SIGNATURE(S)

DATE

How to return this form

JUST COMPLETE YOUR DETAILS BELOW THEN FOLLOW THE SIMPLE INSTRUCTIONS ON THE RIGHT

NAME

ADDRESS

POSTCODE

FAMILY ACCOUNT NUMBER

Three Easy Steps to Paying by Direct Debit

If you already use Direct Debit to pay bills you'll know the advantages it offers. If you haven't paid by Direct Debit before you'll find it's simple, safe and easy to use. To set it up just follow these three easy steps.

- 1. Complete the Direct Debit instruction and your details.**
- 2. Cut off and keep the Direct Debit Guarantee.**
- 3. Return the form - to Family at:**
FAMILY DD DEPT, FREEPOST RRYK-BACB-HSSA, VALLEY ROAD, BIRKENHEAD CH41 7ED

We will then take the correct payment direct from your Bank account each month so you'll know that your payments to us are always up to date. This will ensure that your order is delivered in good time for Christmas. Plus you will have the peace of mind of the Direct Debit Guarantee.